

# Motor Vehicle Accident Care Program

*A professional care provider you can truly trust  
...a level of expertise you can appreciate.*



MVA support for your clients from a team of care professionals that truly understand not just your clients needs, but your needs as well.

Our Right at Home MVA Care Program means you get the benefit of an organization with an exceptional care reputation and care delivered by local, compassionate, certified care providers... all managed by your own knowledgeable and dedicated Right at Home MVA Care Manager.

## Why Right at Home for your clients' MVA related care needs?

- Dedicated MVA Care Managers for you and your client families
- Direct communication with care providers
- Enhanced understanding of the SABS and AB-related issues
- Direct billing to the Auto Insurer
- Open communication with service providers and legal counsel regarding status
- Updates and reports
- Regulated health providers for Form 1 completion, if required
- Up-to-date clinical notes and records in various easy-to-read formats
- Multi-disciplinary approach to professional supportive care services
- Care services available wherever your client is residing (hospital, rehab, respite, home)
- Reliable, caring and professional caregivers
- Care Teams to ensure consistency and reliability
- Specialty-trained caregivers (ABI, para/quadruplegia)
- Participation in any case conference
- Tort, AB or protected accounts

Our MVA Care Programs are managed by a professional MVA Care Manager and include:

- PSW support services
- Nursing care
- Behavioural support services
- Foot care
- Therapies (Physiotherapy, Occupational Therapy, recreation)
- Hospital discharge planning
- Continence care programs
- Interdisciplinary care coordination
- Transportation
- Attendance at medical appointments and assessments
- Adaptive clothing
- Continence Care Products
- Also offering housekeeping benefit services, preparation of healthy meals, and implementation of active exercise regimes.

For Information or to refer to our program, please call our MVA Care Program Managers at:

**1-844-635-3223 x 710**

[mva@rightathomecanada.com](mailto:mva@rightathomecanada.com)

# Exceptional Care *from our family to yours*

## About Us

Right at Home is an international care organization with over 22 years experience providing exceptional in-home care to people of all ages and abilities, wherever “home” is to them.

At Right at Home we understand that finding a reliable, professional in-home care service provider is difficult, particularly one committed to those injured in car accidents and the Accident Benefits complexities that may go with them.

That is why we created our own MVA Care Programs department to ensure smooth and seamless referral, care and management of our MVA clients.

*Right at Home's experienced care teams have been instrumental in developing and implementing care programs, ensuring even my most complex care patients can remain at home.*

- Allison, Rehab Consultant, Niagara

**Every client in our MVA Care Program is provided their own dedicated MVA Care Manager who comes with years of Accident Benefits experience.** They are your single point of contact working hand-in-hand with you, your client and our Right at Home caregivers to ensure they receive the professional care services they are entitled to receive.

Your MVA Care Manager works with all parties to create a personalized Care Plan designed to support the client's care needs, and coordinate and supervise an exceptional Care Team to implement the support.





Hospital, family home, temporary residence or rehab facility, our professional MVA Care Teams assist injured clients with all of their personal care and support service needs.



## Professional Caregivers

*a team of trusted individuals*

The Right at Home commitment to professional caregiving sets the bar high. Our rigorous, best-in-the-industry standards ensure safe, skilled, professional support with accountability.

-  We conduct a national background check and education verification specifically for Right at Home.
-  We ensure our Caregivers are members of, and in good standing, with their associations.
-  We expect the highest degree of professionalism, skill and heart in everything our Caregivers do.
-  We provide continual education opportunities to ensure that our Caregivers stay informed, educated and passionate about their field.

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